

STEVENSON MEMORIAL HOSPITAL
Report of the Auxiliary President to the Annual General Meeting
June 21, 2011

The Stevenson Memorial Hospital Auxiliary has just completed its 50th fiscal year and at our recent Annual General Meeting held on June 9th, we presented long service awards to two ladies who had been volunteering at Stevenson for 45 years as well as a 40 year and a 20 year award. This is just a small example of the loyalty of our many volunteers over the entire history of the Auxiliary.

During the past two years, the Auxiliary has undergone some changes. We have lost some very good people from our Executive Board as well as in our general membership. Their dedication and expertise are certainly missed. However, we have brought on board new people who are bringing with them their experiences and their eagerness to contribute.

We have revolutionized the recruitment process. We have a new volunteer application form, a new interview process, and we have a formalized reference and background check procedure.

We have an updated volunteer brochure and we will be updating the Volunteer portion of the Hospital website (www.smhosp.on.ca) soon.

We have a job description manual for all the volunteer positions within the Hospital and we have a computerized listing of where and when all our volunteers work. We also work closely with all the Managers to ensure that both volunteers and staff are satisfied and happy. This past year alone, volunteers contributed approximately 16,000 hours of work.

The Hospital Administration has introduced a new culture of behaviour and has provided new Standards of Excellence. Several of our volunteers have attended seminars and we now have a Pledge form that all new volunteers will be asked to sign along with the confidentiality agreement.

As well, we have not neglected our role of fundraising. This past year, we topped up our contribution to the Cat Scan fund to a total of \$100,000.00 and we have already donated \$10,000.00 towards the Digital Mammography Campaign. We have also dedicated the proceeds of upcoming fundraising projects to the Crystal Clear Campaign. The Auxiliary is also ready to support whatever new initiative the Hospital introduces.

I have been honoured to lead the Auxiliary for the past two years but now a new President and other new Executive Board members will take this Auxiliary forward. I have great confidence in these individuals and know that the Auxiliary will continue to be an important force in the Stevenson Memorial Hospital family.

Respectfully submitted,

Linda Edmonds
Auxiliary President