



## ACCESSIBILITY – USE OF PERSONAL ASSISTIVE DEVICES FOR INDIVIDUALS WITH DISABILITIES

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**Purpose:**

Stevenson is committed to providing barrier free access to environments, programs, and services for all, including patients, visitors, staff, volunteers, students, and physicians. Stevenson will facilitate the use of personal assistive devices for individuals in accordance with [Ontario Regulation 429/07 Accessibility for Customer Service](#), of the Accessibility for Ontarians with Disabilities Act (AODA).

An assistive device is defined as any device which allows persons with disabilities to obtain, use, or benefit from the provider's goods or services. Assistive devices are usually devices that people bring with them.

**Responsibility:**

Activity	Client/Visitor	Staff Member	Supervisor	Patient Advocate	Physical Facilities
Identification of Stevenson assistive devices in need of cleaning/repair		X	X		
Repair and maintenance of Stevenson owned assistive devices					X

**Equipment:**

**Assistive Devices include but are not limited to:**

**Physical assistive devices**

- Cane
- Walker
- Wheelchair
- Electric scooters
- Grasping devices
- **Communicative Devices**
- Hearing devices
- Laptop computers
- Personal Data Assistant (PDA)
- Cell phones

**Visual Aids**

- Magnification devices
- Braille devices
- White canes
- Glasses

**Medical Assistive Devices**

- Personal oxygen tanks

Assistive Devices may also include equipment available within the hospital for inpatient and outpatient use e.g., wheelchairs. Physical facilities will ensure the good working order of all hospital owned assistive devices

**Method:**

- Wherever possible, persons will be permitted unlimited access to their assistive devices.
- Where the assistive device is not permitted, e.g. cell phone use in restricted areas, provisions must be made to provide the service provided by the device

**Special Considerations:****References:**

- [Ontario Regulation 429/07 Accessibility for Customer Service](#)